



Attorney's Docket No. 9259-2

AF
JPW
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Bares et al.
Serial No.: 10/076,963
Filed: February 15, 2002

For: METHODS, SYSTEMS, AND COMPUTER PROGRAM PRODUCTS FOR
PROVIDING AUTOMATED CUSTOMER SERVICE VIA AN INTELLIGENT
VIRTUAL AGENT THAT IS TRAINED USING CUSTOMER-AGENT
CONVERSATIONS

Confirmation No.: 1465
Group Art Unit: 2626
Examiner: Myriam Pierre

Date: July 17, 2006

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**NOTICE OF APPEAL TO THE
BOARD OF PATENT APPEALS AND INTERFERENCES**

Sir:

Pursuant to 35 USC § 134, 37 CFR § 41.31, and MPEP § 1205, Applicant in the above-identified patent application hereby appeals to the Board of Patent Appeals and Interferences from the Office Action dated April 17, 2006.

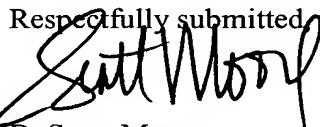
A check in the amount of \$500.00 is enclosed for the Appeal fee under 37 C.F.R. § 41.20(b)(1).

Payment by credit card is requested. Form PTO-2038 is attached.

A petition for an extension of time under 37 CFR § 1.136(a) is enclosed.

Also enclosed: _____.

The Commissioner is authorized to charge any additional fees that may be required or credit any overpayment to Deposit Account No. 50-0220.

Respectfully submitted

D. Scott Moore
Registration No. 42,011

USPTO Customer No. 20792
Myers Bigel Sibley & Sajovec
Post Office Box 37428
Raleigh, North Carolina 27627
Telephone: 919/854-1400
Facsimile: 919/854-1401

07/19/2006 YPOLITE1 00000047 10076963

01 FC:1401

500.00 0P

Certificate of Mailing under 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 17, 2006.


Traci A. Brown